



## **COVID-19 Safety Protocols Update - 4-2-2020**

Randhurst Animal Hospital would like to assure you that we are taking all of the necessary measures and steps to keep our hospital both clean and safe for our furry friends and their owners. At this time the hospital will remain open for appointments, medication and food pick up. Accordingly we ask that you follow these steps:

1. Upon arrival at the hospital, please remain in your vehicle and call the office to alert us as to your arrival;
2. A member of our staff will come out and to get your pet and bring it into the hospital.
3. The doctor will confer with you via the telephone.
4. At the conclusion of the visit our receptionist will contact you for payment and you will be given any paperwork and medication when your pet is brought back out to you.

For your safety and for the safety of our staff, it is imperative to limit direct contact and be aware of social distancing.

Thank you for your understanding and cooperation during this difficult and stressful time.

**Call Our Office - (847) 398-5800**